



Winter 2010

Volume 10 • No. 1



We Have Reasons To Be Thankful

As outgoing Chairman of the Shreveport Airport Authority, I get to hear a lot of comments about Shreveport's two airports.

And recently, I have been hearing a lot of compliments because Shreveport Regional Airport was named Louisiana Airport of the Year for 2009 and

Ted Roberts is Chairman of the Shreveport Airport Authority

was recognized with an Excellence in Construction Safety Award.

The reason for these awards is tied to the great staff the Shreveport Airport Authority has and because of the incredible support given to the staff by both Mayor Cedric Glover's administration and the Airport Authority board.

But these awards represent just a sample of the good things that are occurring at Shreveport's airports. For example, Shreveport began new non-stop, low-fare flights to Branson on Nov. 7 through Dec. 14, 2009, with flights operated by ExpressJet Airlines. Thanks to a lot of effort between the Branson Airport and the Shreveport Airport Authority, Ark-La-Tex residents avoided a long drive to Branson and flew direct as cheap as \$29 each way, not including taxes and booking fees.

As exciting as this new offering is, our team is also pushing for new airline service options such as direct flights to the West Coast, as well as expanding existing airline service with more flights or bigger aircraft.

The airport staff is also actively working with our contractors to complete an \$8 million renovation of the primary runway at Shreveport Regional. Weather permitting, this project may be completed by February.

Christmas 2009 marked the first time ever the air cargo companies at Shreveport Regional Airport sorted presents at the new \$26 million cargo complex located on the northwest corner of the airport. This eight-year project provides the airport the best air cargo complex in this state and region.

Continued on Page 2

Shreveport and Branson Connect for Low-Cost Flights for Holiday Season



Shreveport Mayor Cedric B. Glover led the ribbon-cutting ceremony for seasonal low-fare Branson service on November 6, 2009.

Traveling between Shreveport and Branson became very easy this holiday season.

From November 7 until December 14, low-cost, non-stop flights were operated between Shreveport Regional Airport and Branson Airport. To celebrate, Shreveport Mayor Cedric B. Glover, the Shreveport Airport Authority, and ExpressJet Airlines cut the ribbon Friday, November 6 at TAC Air at Shreveport Regional Airport.

The flights were from Shreveport to Branson Airport, the first privately developed and operated commercial service airport in the U.S located just 10 minutes from the famous Branson strip.

The flights were with a recently announced scheduled public charter

Continued on Page 2

IN THIS ISSUE

P2 Cargo Open

P3 JDDA Opens at SHV

P4 World War II Veterans Honored

P5 Downtown Airport News

P6 Employee News

P7 New Faces at the Airport

P8 Shreveport Connects to Branson

The Shreveport Airport Authority is a department of the City of Shreveport. The Authority is appointed by the Mayor, currently The Honorable Cedric B. Glover, and is comprised of:

Raymond Alley (Chairman) • Ted Roberts (Vice-Chairman) • Keith E. Gamble • Dr. C.O. Simpkins • Reverend Joe R. Gant • Roy H. Miller, Jr., A.A.A.E. (Director of Airports)

We Have Reasons To Be Thankful

Continued from Page 1

All of these good things are occurring at the most difficult time the airline and airport industry have experienced in decades. Getting through this turbulent economic storm is requiring our staff and board to be creative and work aggressively. But I know our team is up for the task.

Sincerely,

Ted Roberts

Ted Roberts
Chairman, Shreveport Airport Authority

Shreveport and Branson Connect for Low-Cost Flights for Holiday Season

Continued from Page 1

service to Branson from Shreveport Regional Airport for the 2009 holiday season. Branson is world renowned as a top Christmas destination.

"The Shreveport Airport Authority wants to thank the Branson Airport for their tremendous efforts and support in launching this new service," said Ted Roberts, Chairman of the Shreveport Airport Authority. "By partnering with Branson and the Shreveport-Bossier Convention & Tourism Bureau, the Airport Authority is offering a great opportunity for area residents to take a holiday vacation at a great price."

Shreveport Mayor Cedric B. Glover said he hopes the Branson service can be built upon in the near future.

"I strongly urge Shreveport and Ark-La-Tex consumers to support new service such as this so that our community can continue to work with Branson and other communities in the near future to add even more flights from Shreveport Regional Airport."

"We are extremely pleased to offer Ark-La-Tex residents non-stop, affordable jet service to experience Branson during the holiday season," said Jeff Bourk, Executive Director, Branson Airport. "There is a reason why the Travel Channel recognized Branson as 'One of America's Most Christmasy Places' and with the addition of this non-stop service, we are looking forward to residents flying from Shreveport this holiday season."

Air cargo operators at Shreveport Regional Airport have a new home.

Construction for two buildings measuring 56,000 square feet combined is complete and several anchor tenants have already moved in, starting with FedEx Express and Integrated Airlines Services, and more recently, United Parcel Service. UPS began the operating in new facility on Nov. 2, 2009.

Already, air cargo companies have praised the new facilities which allow the companies to consolidate their operations into buildings located next to a new aircraft parking apron.

"I love it and it's going to work great," said Jim Brace, Manager of Integrated Airline Services in Shreveport. He is pleased with the new facility because his warehouse and office is 50 yards from the aircraft instead of the half mile distance he contended with in the old facility.

Patrick Payne, manager of FedEx Express at the airport, has also found the facility much more manageable. FedEx previously had nine separate properties under lease at the airport, many located nearly a mile from each other.

"Working with the Airport Authority has been great because of their flexibility and a willingness to help with moving of our equipment," he said.

"The Airport Authority is glad to have this project complete," said Roy H. Miller, Jr., A.A.E, Director of Airports. "This project began nearly eight years ago and has taken nearly \$26 million to complete, including nearly \$15 million of federal and state grant funding. "Now that the new facility is open, air cargo operators in Shreveport have a much safer work environment and have the ability to expand."

SHV Opens Air Cargo Complex



FedEx employees load an Airbus cargo freighter during the 2009 holiday season.

SHV Completes Runway Rehabilitation



Shreveport Regional Airport's primary runway will soon be back in business.

Runway 14-32 has received a complete overlay and reconstruction thanks to a Federal Aviation Administration and Louisiana Department of Transportation Aviation Division grants for the \$8.5 million project.

The project's contractor is Best Yet Builders with Alliance Inc. responsible for the engineering work. 210-calendar day project required the runway's surface to be milled, surfaced and the runway lights reinstalled. The project's scheduled completion time is late January 2010.

JDDA Takes Over Food / Retail at SHV



Shreveport Regional Airport is receiving a new look with its food, drink and retail locations.

JDDA Concession Management has started operations as the retail operator at the Airport beginning the week of Dec. 13, 2009. The Houston-based company also operates Terminal C of the George Bush Intercontinental Airport and food and beverage in Albuquerque, New Mexico. The company will take over the restaurant operation in January 2010.

With over 15 years of airport concession experience, JDDA is successful in creating innovative concession concepts and services in the airport industry. JDDA is a minority-owned concession management company and has over 75 percent local and 65 percent minority participation. The company has reported revenues of more than \$25 million.

In the coming months, JDDA will renovate the existing restaurant in the center atrium, as well as the deli and retail units in the concourses.

"The Shreveport Airport Authority is excited about the opportunities provided by JDDA expanding to Shreveport," said Roy H. Miller, Jr., A.A.E., Director of Airports. "We are looking forward to this new partnership."

"The Shreveport Airport Authority would also like to thank Hudson Group for the outstanding job they have done in Shreveport with the retail and concourse operations, and to Darrell Walters with The Landing Restaurant."

"We are extremely excited about the opportunities with JDDA," said Ted Roberts, Chairman of the Shreveport Airport Authority. "The company has a phenomenal operation in Houston and is well recognized in customer service. I look forward to a great partnership with this company."

Thrifty Car Rental Changes Ownership



Darin Brown

Thrifty Car Rental at Shreveport Regional Airport has new ownership.

Mr. Darin Brown recently acquired the Shreveport franchise and began operating it in December 2010. Mr. Brown also operates another Thrifty franchise in Kearney, Hastings, and Grand Island, Nebraska. He has been in the rental car business since 1990. Mr. Brown lives in Kearney, Nebraska. He is married and has four daughters.

Sandra Burkeen has been named the local manager of the Thrifty Car Rental at the airport.



Sandra Burkeen

Airport Authority Looks Long Term



Roy H. Miller, A.A.E.

The new year always brings the opportunity to start fresh and to work toward new goals and resolutions.

The Shreveport Airport Authority is welcoming 2010 the same way many other people do – looking for ways to make sure the budget is good for the year, to stay lean, and to be as productive as possible.

In today's airline/airport industry environment our resolutions are tough ones to make and even more difficult to keep. The continued downward gyrations in the national economy has the airline and air cargo industry reeling. Plus, if you add in the continued high cost of oil, the effects on the general aviation community such as Downtown Airport, are also brutal.

With this said, the Shreveport Airport Authority is having to continuously adapt to today's economic times. The collapse of financial institutions in Fall 2008 led to many municipalities and airports to be forced to refinance bond debt. Shreveport was no exception. Combined with the effect of fewer people flying nationwide and locally, the airport's clients have all seen the impact with less revenue in the parking lots, rental car operations, food and beverage operations, retail, and fuel sales.

But many of us have also been through the recessions before and steering clear of the storm is often a matter of making the right decisions. With this said, the Airport Authority is looking to 2010 to be another year where a lot can be accomplished by making good decisions. We have a good track record of this as shown by 2008, in which the Authority did the following:

- Opened the new \$26 million air cargo facility complex and relocated most of the airport's cargo operations into the two buildings.
- Renovated the primary runway at Shreveport Regional Airport with federal and state grants at a cost of \$8.5 million.
- Performed major renovations to aircraft movement areas at Downtown Airport.
- Launched the new seasonal Branson low-fare service.

Those items are just the tip of the iceberg of projects that the Airport Authority, its staff, contractors and tenants worked through. This goes to show that even in tough economic times, we have to keep moving forward.

To do this, in the coming months, the Airport Authority will decide which company can help develop a new Master Plan for Shreveport Regional Airport. The master plan is our roadmap for projects the Authority will need to do in the coming five or more years. This map also helps the Federal Aviation Administration determine which projects to fund.

As each of these projects in the master plan come to life, you will see Shreveport Regional Airport continue to move forward – both in the tough economic times and the good economic times. I feel confident that the better times will be coming soon. When it does, we will be ready.

Happy New Year!

Roy Miller

Roy H. Miller, Jr., A.A.E.
Director of Airports

Shreveport Regional Hosts WW2 Honor Flights



Shreveport Regional Airport in 2009 was given the opportunity to join other Louisiana commercial airport in honoring America's "Greatest Generation."

The airport was selected by Louisiana Honor Air to operate four not-for-profit flights for World War II veterans to fly to Washington DC for a free day-long tour in recognition for their service to their country.

Louisiana Honor Air operated the charter flights through US Airways and flew the flights in April and May 2009. On each flight, the veterans were welcomed upon their arrival in Washington DC by numerous U.S. Senators and U.S. Representatives before touring the World War II memorials.

Upon arriving home in Shreveport, the veterans were welcomed by Shreveport Mayor Cedric B. Glover, and numerous other local dignitaries, including Congressman John Fleming. The veterans also received a heroes welcome thanks to nearly a thousand spectators, a marching band, bagpiper, and representatives from Barksdale Air Force Base.

"The Shreveport Airport Authority was truly honored to have been selected as a location for these flights," said Roy H. Miller, Jr., A.A.E., Director of Airports. "The teamwork that went into preparing for these events was incredible and everyone involved in the events felt privileged to have been able to honor our nation's heroes from World War II."



B-17 Aluminum Overcast Visits Downtown

The World War II B-17 bomber "Aluminum Overcast" made a stopover at Shreveport Downtown Airport in early December.

The aircraft is one of thousands of B-17 Flying Fortresses built, but one of only a handful still flying and touring in the United States. Operated and funded by the Experimental Aircraft Association (EAA) the B-17 offered rides and tours to Shreveport-area.

During the aircraft's visit to Shreveport, members of the EAA honored long-time Downtown Airport tenant Marion Cole for his birthday and purchased a ride for him on the Aluminum Overcast.

About AirWaves...

Airwaves is an official publication of the Shreveport Airport Authority. For information on articles contained within this publication, please contact Bill Cooksey, Manager of Marketing/Public Relations of the Shreveport Airport Authority, at (318) 673-5370 or e-mail: william.cooksey@ci.shreveport.la.us





Jerry McKinney

Activity Increasing at DTN

Since the last newsletter, there have been many activities that have taken place and we are expecting a great deal more to occur throughout 2010.

The hangar waiting list for Downtown has increased to 49. One of our future projects will be to construct additional T-Hangars to accommodate the growing number of potential tenants. There have been several hangars constructed on the Northeast Side and 30 additional lots have been identified for private hangars and are waiting to be surveyed sometime in the very near future.

Hangar 33 has been bid on and leased out and we would like to congratulate the new tenant. The former Davison Trucking property is now in the process of being leased to an oilfield service company. Leasing this property is beneficial because of the increase in Downtown's revenue.

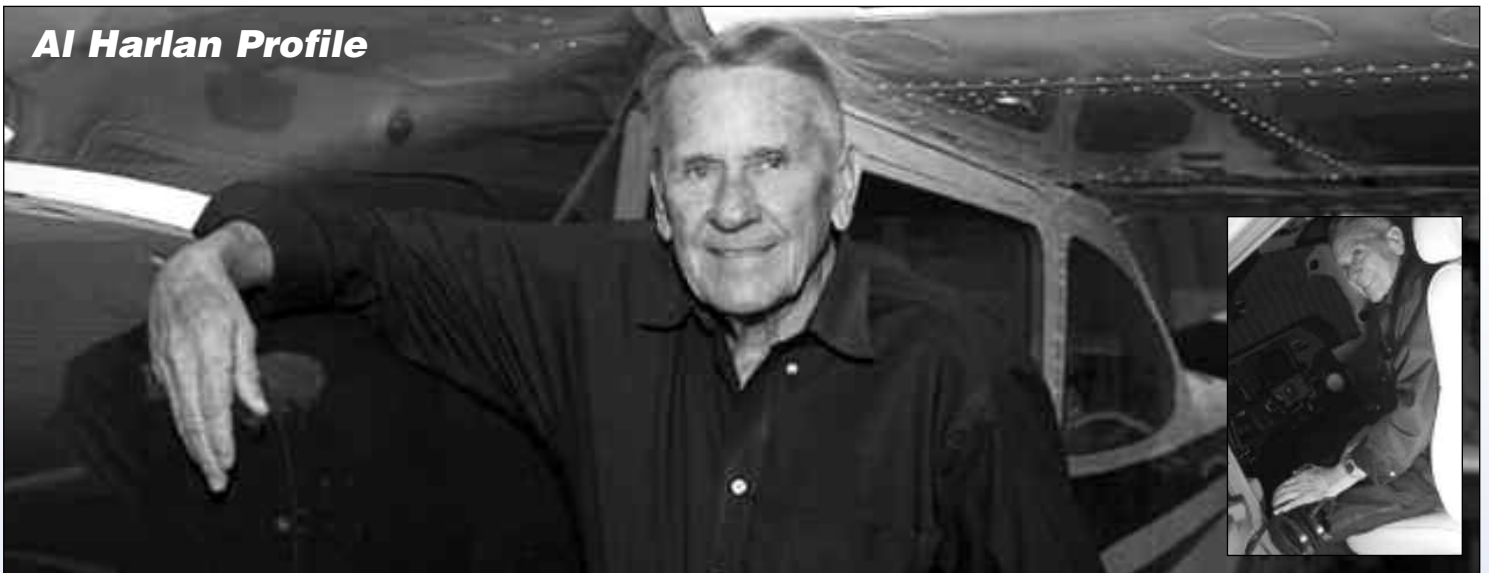
We now have 265 aircraft based at Downtown and several companies have been using the airport for various jobs. Flight Safety used the airport to develop a helicopter flight simulator. Three additional companies have used the airport as a base for their aerial survey of the Ark-La-Tex. Robert Baillio, an aerial photographer, has opened his studio, We Print on Canvas, in our terminal building. He has lined the halls of the terminal with beautiful artwork and photographs while continuing his aerial photography.

Safety is continuing to improve and I really appreciate the fact that our tenants take runway incursions and deviations seriously. We have not had an incursion or deviation in the last six months.

The Medium Intensity Taxiway Lights project for Taxiway Foxtrot is well underway and should be completed soon. This is a \$1.2 million project which includes a new Electrical Vault with new regulators, a new Pilot Control System, and a new Control Panel for the ATC Tower.

Jerry McKinney, A.A.E.,
Manager of Shreveport Downtown Airport

Al Harlan Profile



The new year marks Al Harlan's 32nd year as a Shreveport Downtown Airport tenant and customer.

Al was born and raised on a farm in Oak Grove, La. After graduation, he and three friends went to New York and worked on a pipeline. After that, he went to work for Halliburton Oilwell Services in Bossier City until he was drafted for two years of military service. Most of his time in the military was spent serving in Korea.

After returning to Bossier City and returning to work at Halliburton, he began his career in aviation by flying for an aircraft dealer. Later, he bought Hangar 3 at Downtown Airport and began working for himself.

In 1978, he leased lot C-2 and built a new hangar. The hangar was the first one built in a new area on the south end where there were no utilities at that time. Water and telephone lines were laid above the ground from the Control Tower to C-2. Nearly every time the crews mowed the grass on the airport they cut the lines. Then a street was built and the lines were cut again. When the water main was placed, the lines were cut again. Thus, Al became an expert at plumbing and telephone repair. Eventually, all of the utilities were placed underground and Al soon had more neighbors.

The love of flying is also a family affair. Al's grand-daughter, Raelynn, started flying with him at the age of two and at 16 still looks forward to him picking her up in Arkansas on holidays and some weekends.

And after 32 years, what does Al like most about Shreveport Downtown Airport?

"I like the people and the atmosphere the most."



Harold Cloud / 37 Years

Harold Cloud knows his way around building maintenance after 37 years in the department.

Harold started as maintenance helper with one Phillip-head screwdriver, a claw hammer, and a hand full of screws on November 1st 1972 after attending trade school.

His first job was plumbing leak at old terminal. He has worked as a Mechanic I, Mechanic II, and is currently a Mechanic III, responsible for roofing and AC, extinguishers, sprinklers, ordering of shop supplies, and maintaining the tool room. He has also worked a few years in Field Maintenance. He remembers that there were no uniforms, caps, or emblems, just jeans and an old shirt. Has seen many people come and go but has enjoyed his time here and agrees that it's a "totally different ballgame from 1972."

He is looking forward to retirement in a few years and says "You'll never get rich working for the city but it's a check that you can depend on and that's a good feeling. Harold is married to Jung -Suk Cloud and his hobbies include reading and fishing.

Willie McKeever / 35 Years

Willie McKeever is starting his 36th year of service with the Shreveport Airport Authority in 2010. Here is his story as told by Willie:

I was working as a Kilnburner at the Athens Caddo Brick Company back in 1974 in Mooringsport, La. I had heard about a job opening with the airport. I went to see Mr. R. E. McKeey at the Downtown Airport. We talked for a while and got to know each other. He asked me all the places I had worked. I told him I had been working on the farm and most recently the brick plant. Well after our talk he offered me a position at the airport. Not long after I went to work as a general laborer for Mr. McKeey. I worked at the Downtown Airport for around 16 years then they shipped me over to Regional to work with Mr. Lee Albritten. I have been here ever since. I seen a lot of people come and go. I guess the person I miss the most was my buddy Larry Rasberry. I've always been very loyal to my job and always earned my keep. Lord willing, I don't know how much longer I'll be here. One day we all have to go, but I will say this, it's been good. - Willie McKeever



Danny Norwood / Field Maintenance

Danny Norwood has joined in the Field Maintenance staff for the Shreveport Airport Authority.

His duties include keeping the airport's grounds and the interior of the buildings looking wonderful. Danny is a native of Shreveport who is married to Tracy, and has two children (Jarvis and Daniel). Danny's previous experience includes being a production Supervisor at Beard Industries and as an officer with Caddo Parish Animal Control. His hobbies include fishing and football.



Nationwide Parking Manager Harold Artison

Harold Artison has been named Operations Manager for Nationwide Parking at Shreveport Regional Airport.

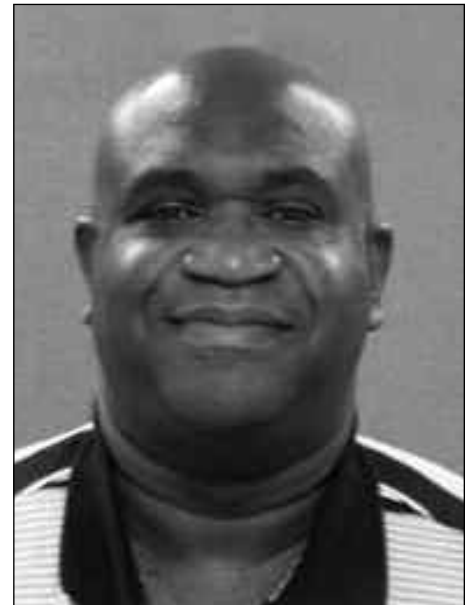
He is a former police officer who took on the current position in February 2009. He has been with the company for two and a half years and welcomes the opportunity to make "changes," which include encouraging a more business professional atmosphere. He says it can be challenging at times and looks forward to improvements and more advanced equipment. Harold is single with two sons and enjoys football and mentoring.

Ed Smith

Ed Smith has been named Lead Regulatory Inspector for Northern District of LA for the Transportation Security Administration.

Ed Smith started with TSA in 2002 and has a team of five inspectors that cover six airports. He is responsible for safety of Direct and Indirect Air Carriers, Cargo, and Community. He would describe new job as "definitely challenging." While in this position he would like to mentor inspectors and develop a mentoring program for TSA officers who may be interested in becoming inspectors.

Before becoming inspector he was a Gang Lt. for the Federal Bureau of Prisons for 13 ½ years. His hobbies include mentoring to troubled youth and any outdoor sports to include, camping, four-wheeling, swimming, and body surfing.



Henry White

Henry White has been named Station Manager for Delta Connection, Inc. in Shreveport.

Henry has been in the industry for 40 years as both Assistant Manager and Station Managers, his current position. He has been in Shreveport since May of 1995. He currently oversees a staff of about 30 individuals which operate five ASA flights daily to Atlanta and three Pinnacle flights daily to Memphis.

He feels good about the transition with Com-Air because they are a great company. He is married and his hobbies include golfing and fishing. Asked if he liked his job he stated, "I've been doing it for 40 years, you could say that I like it."

SHV Named Louisiana Airport of the Year



The Federal Aviation Administration has honored Shreveport Regional Airport with two awards for its efforts to promote safety and efficiency.

In addition to being named 2009 Louisiana Airport of the Year, the airport was singled out among airports in the five-state Southwest Region for an Excellence in Construction Safety award. The FAA's Southwest Region includes Texas, Louisiana, Arkansas, Oklahoma and New Mexico.

"The aviation industry is only as successful as the leaders within the industry who make extraordinary contributions to the system," said Kelvin Solco, manager of the FAA's Southwest Region Airports Division. "Shreveport is a wonderful example of an airport authority that consistently sets ambitious goals for itself and then

Airport Authority board and Director of Airports Roy Miller are already well known for their leadership in the airport industry and this recognition is just another example of that fact," said Shreveport Mayor Cedric B. Glover. "These awards reflect the commitment that the entire team at the airport has for aviation and for developing and keeping Shreveport's airport system as safe as possible."

"I feel honored to be associated with an airport that has been named Airport of the Year twice in a decade," said Ted Roberts. "I want to give a lot of the credit to the administration for all of their hard work and I am very, very proud of their efforts on a daily basis."

"On behalf of the Shreveport Airport Authority, I want to thank the Mayor, the Airport Authority board and our incredible staff for

achieves them."

In presenting the award, FAA officials acknowledged Shreveport Airport Authority Chairman Ted Roberts and Director of Airports Roy Miller for their leadership and administration of the airport.

"The Shreveport

winning these awards," said Director of Airports Roy H. Miller, Jr., A.A.E. "Our team also truly appreciates the support from the Federal Aviation Administration's Southwest Region Airport Development Office and the Louisiana Transportation Department Aviation Division which have provided tremendous support to Shreveport."

The Excellence in Construction Safety award is bestowed on one airport each year for going above and beyond FAA guidance during construction programs. Shreveport spent several years planning the rehabilitation of its main runway, Runway 14/32. That work was funded with \$8.5 million in federal and state money. In choosing Shreveport, the FAA noted that the airport staff had paid particular attention to sequencing construction tasks in such a way that the airport remained open during the busiest periods of the day.

"The safety award comes thanks to a joint effort of airport staff, especially airport operations and airport police, Alliance Inc., and the project's general contractor, Best Yet Builders," said Mr. Miller. Shreveport Regional is the largest airport in the Ark-La-Tex, with scheduled non-stop airline service to seven destinations and cargo service from FedEx, United Parcel Service and several smaller carriers. It has two runways, the longest of which is 8,351 feet and is home to 62 based aircraft.



SHREVEPORT AIRPORT AUTHORITY

5103 Hollywood Avenue

Suite 300

Shreveport, Louisiana 71109

STAMP